



ARCHITECTURAL MAILBOXES®

1 2 3 W. TORRANCE BLVD., SUITE 2 0 1
REDONDO BEACH, CA 9 0 2 7 7
(3 1 0) 3 7 4 - 5 7 0 0
www.architecturalmailboxes.com

Product Warranty

GENERAL WARRANTY. Architectural Mailboxes, LLC guarantees this Product against defects in workmanship and materials, under normal use and proper assembly, for a period of one (1) year from date of purchase. Company's obligation under this agreement is limited solely to repair or replacement by Company at Company's option, during the warranty period. This Warranty may not be modified or extended without the explicit authority from Company. The General Warranty applies to the original owner only and must have been purchased from an "Authorized Dealer". To file a claim **an original receipt must be provided.** THIS WARRANTY SHALL IMMEDIATELY TERMINATE IF THE PRODUCT, OR COMPONENTS THEREOF, ARE SUBJECT TO ACCIDENT, ALTERATIONS, ABUSE OR MISUSE, IMPROPER INSTALLATION OR OPERATION, NEGLIGENCE OR IMPROPER MAINTENANCE, DIRECTLY OR INDIRECTLY CAUSING SUCH DEFECT.

Company is not responsible for labor charges, installation, or other incidental or consequential costs. In no event shall the liability of Company exceed the purchase price of the product. Proof of purchase (original sales receipt) must be provided to Company with all warranty claims.

DISCLAIMER. ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE AND ALL OTHER WARRANTIES AND REPRESENTATIONS, EXPRESSED OR IMPLIED, ARE HEREBY DISCLAIMED AND EXCLUDED BY THIS AGREEMENT. THERE IS NO WARRANTY WHICH EXTENDS BEYOND THE DESCRIPTION CONTAINED HEREIN. NO WHOLESALE, DISTRIBUTOR, RETAILER, ANY AGENT OF THE COMPANY MAY ALTER OR AMEND SECTIONS OF THIS WARRANTY WITHOUT THE PRIOR AUTHORIZATION OF THE COMPANY. CUSTOMER WAIVES THE BENEFIT OF ANY RULE THAT DISCLAIMER OF WARRANTY SHALL BE CONSTRUED AGAINST COMPANY.

LIMITATION OF LIABILITY. Company does not assume or authorize any person to assume for Company any liability or obligations in connection with the Product. Company's liability does not include any special, consequential, incidental or resulting damage to persons, property, equipment, goods, merchandise, profits, good will or reputation arising out of any defect in or failure of Company's Product. All warranty policies are limited to sale of Product within the U.S. Repairs and/or replacement by Company is the sole and exclusive remedy for Customers and any damages for breach of the Warranty are strictly limited to the amount paid by Customer for the Product found to be defective. This warranty is applicable to the original purchase by end-user only and may not be transferred, acquired or assigned.

FILING A CLAIM. If you believe that you have a warranty claim, contact support@architecturalmailboxes.com. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Proof of purchase (original sales receipt) must be provided to Company with all warranty claims. Your claim will be addressed on the next business day Monday – Friday, holidays excluded. *If Company is excluded from repair remedy for Product, Company is not liable for any associated costs that were not preapproved by Company.*

LIFETIME STRUCTURAL WARRANTY – Applicable only to products purchased after 1/1/2017. Architectural Mailboxes, LLC ("**Company**") guarantees this Product against structural defects, under normal use and proper assembly, for the lifetime of the product. Company's obligation under this agreement is limited solely to product repair or product replacement by Company at Company's option, during the warranty period. The Structural Warranty applies to the original owner only and must have been purchased from an "Authorized Dealer". To file a claim **an original receipt must be provided**. This Warranty may not be modified or extended without the explicit authority from Company. Company's warranties herein apply only to Customer and do not extend, expressly or by implication, to any other person or entity, unless required by law. THIS WARRANTY SHALL IMMEDIATELY TERMINATE IF THE PRODUCT, OR COMPONENTS THEREOF, ARE SUBJECT TO ACCIDENT, ALTERATIONS, ABUSE OR MISUSE, IMPROPER INSTALLATION OR OPERATION, NEGLIGENCE OR IMPROPER MAINTENANCE, DIRECTLY OR INDIRECTLY CAUSING SUCH DEFECT.

What is typically **not** covered under a Structural warranty?

1. Surface rust that does not hinder the function of the product.
2. Paint damage that could lead to surface rust damage (e.g., stone chips, scratches).
3. Acts of nature, improper use, faulty installation, or any alteration/modification to the mailbox that could be reasonably expected to affect the performance of the structural and finish components.
4. Environmental pollution or conditions, including acid rain, hail, or lightning.
5. Neglect, abuse, vandalism or use of the mailbox for unintended purposes.
6. Fading, corrosion or rust as a result of exposure to the outdoors (i.e.; sprinklers).
7. Lost keys.
8. Cleaning and polishing agents, chemicals, and solvents, including improper use of other rust prevention materials.

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights, which vary, from state/province to state/province. This warranty is to the original consumer purchaser only, and excludes product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company or the consumer.