Care and Maintenance Instructions for your Premium Mailbox Product

As with all products exposed to the outdoor elements, your premium mailbox or mailbox accessory will require some periodic cleaning and maintenance to keep it looking nice and extend its useful life. The maintenance frequency depends on where you live and how well your product is protected from the sun and weather. Products in harsher environments require more frequent care. As a general guideline, if your product begins to look dirty or weathered, it’s time to clean it. Please follow these simple guidelines for the different materials used in your product:

Cleaning and restoring powder coated (painted) surfaces: Rinse the surfaces with clean water to remove all debris and grit buildup. Gently clean the surfaces with a mild soap and water. To remove stubborn blemishes or to help restore the original finish or color, use an automotive wax or a light lubricant such as WD40.

Cleaning metallic finishes such as brass or copper: Rinse the surfaces with clean water to remove all debris and grit buildup. Gently clean the surfaces with a mild soap and water. Do not use oils, waxes, lubricants, alcohol or solvents on these parts.

Restoring metallic finishes such as brass or copper to their original appearance: Brass, copper and most other similar metallic surfaces will age over time and depending on the environment to which they are exposed. No two parts will age in the same way because no two parts are exposed to exactly the same environment. Green, red and brown hues that develop on the surfaces are not uncommon and are considered by most to add unique character to the product. If desired you can attempt to remove evidence of aging by stripping and repolishing the components. We recommend consulting a professional who specializes in restoring brass and other similar architectural materials for advice.